

Suspicious Behavior Awareness



FBI-DHS

Private Sector Advisory



Businesses can become unwitting participants in illicit or terrorist activities. Be aware of unusual or suspicious purchases or usage of your products and services. See reverse for details.

What can you do? Follow these simple steps:

- Understand how your products and services may be used illicitly
- Discuss product or service usage with customers and suggest alternatives
- Ask for customer I.D. and maintain a log of suspicious purchases
- Know your customers and report suspicious activity to authorities

Concerned? Contact local authorities for more information:

Local Police: _____

Local FBI Office: _____



Know your customers. Be aware. Your effort makes a difference.

Know your customers. Be aware. Your effort makes a difference.

Surveillance footage shows terrorists moving bulk quantities of ammonium nitrate into commercial storage facilities for use in attacks



CCTV captures terrorists purchasing bulk quantities of hydrogen peroxide that was used in London attacks



- Nervous or evasive customer attitude
- Vague knowledge of a product's proper use
- Requests for unusual product quantities
- Refusal to purchase or utilize recommended substitutes
- Insistence on in-store pick-up for bulk purchases
- Large cash purchases



What are common examples?

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Suspicious Behavior Awareness

Hazardous Chemical Awareness



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Some commercial products contain chemicals that can be used for illicit or terrorist purposes. Authorities need your assistance to keep your community safe. See reverse for more information.

What can you do? Follow these simple steps:

- Recognize hazardous chemicals in your product inventory
- Know your customers and report suspicious or unusual purchases to authorities
- Check your inventory and report missing or stolen products
- Ask for customer I.D. and maintain a log of large purchases

Concerned? Contact local authorities for more information:

Police Department: _____
 Local FBI Office: _____



Know your inventory. Be aware. Your effort makes a difference.

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- | | | |
|-------------------------------|-------|------------------------------|
| Acetone | | Acetone |
| Solvents, Nail Polish Remover | | Solvents, Gasoline |
| Hydrogen Peroxide | | Fertilizer |
| Ammonium Nitrate | | Fertilizer |
| Benzene | | Curing and Bonding Agents |
| MEKP | | Fuel Tablets |
| Urea | | Batteries, Cleaning Products |
| Hexamine | | |
| Strong Acids | | |

Usage

Chemical

In certain mixtures or concentration, chemicals may become hazardous and used for dangerous purpose. Do you buy, sell, or use any of the following chemicals?



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Hazardous Chemical Awareness

**Peroxide Product
Awareness**



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Products that contain peroxides can be unstable in high concentration or when blended with other chemicals and have been used for illicit and terrorist purposes. See reverse for details.

What can you do? Follow these simple steps:

- Recognize hazardous chemicals in your product inventory
- Know your customers and report suspicious or unusual purchases to authorities
- Check your inventory and report missing or stolen products
- Ask for customer I.D. and maintain a log of large purchases

Concerned? Contact local authorities for more information:

Police Department: _____

Local FBI Office: _____



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Media image of high concentration hydrogen peroxide products seized by German police following raids on suspected terrorists.



- Industrial oxidizers
- Specialty bonding and curing agents
- Household cleaning products
- Hair color developers / bleachers
- Spa and pool sanitizers



What are common examples?

**Peroxide Product
Awareness**



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